



LOC-IT

ELITE HELPDESK

Proactive Remote Desktop Monitoring, Maintenance & Management

Elite Helpdesk by Les Olson Company is designed to remove the burden of resource-intensive and time consuming management of your Windows and Mac desktop computers by taking over the day-to-day troubleshooting, monitoring and maintenance so you can focus on more pressing concerns. Our IT professionals are here 24/7 for answering questions and resolving issues related to your desktop computers.



ELITE HELPDESK INCLUDES:

- ✓ Asset & Inventory Reporting
- ✓ Scripting & Configuration
- ✓ Desktop Preventative Maintenance
- ✓ Elite Quick Support Portal
- ✓ Product Support Team
- ✓ 24/7 Helpdesk Team
- ✓ Anti-virus & Anti-spyware Management
- ✓ LogMein Pro Remote Login Tool
- ✓ Proactive Alert Generation & Remediation
- ✓ On-demand & Scheduled Reports
- ✓ Priority Response Resolution

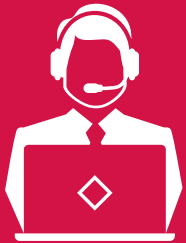
Elite Vs. Essential What's right for you?

ELITE: We manage & maintain your desktop computers 24/7, pro-actively responding to questions, updates and issues so there's no interruption to your day-to-day workflow.

ESSENTIAL: We monitor your desktop computers, schedule preventative maintenance and notify you of any issues or updates that need attention, assisting you on a pay-per-hour basis.

For a free, network assessment, a \$500 value, visit:
lesolson.com/free-network-assessment





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ESSENTIAL DESKTOP CARE

Remote Desktop Monitoring and Management

Essential Desktop Care by Les Olson Company is designed to remove the burden of resource-intensive and time consuming management of your Windows and Mac desktop computers by taking over the day-to-day monitoring so you can focus on more pressing concerns. If issues or updates arise that require our expertise, our technicians are here to assist on an hourly basis.



ESSENTIAL DESKTOP CARE INCLUDES:

- ✓ Asset & Inventory Reporting
- ✗ Scripting & Configuration
- ✗ Desktop Preventative Maintenance
- ✓ Essential Quick Support Portal
- ✓ Product Support Team
- ✗ 24/7 Helpdesk Team
- ✓ LogMein Pro Remote Login Tool
- ✓ Scheduled Reports
- ✓ Proactive Alert Generation
- ✗ Priority Response Resolution

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